<table>
<thead>
<tr>
<th><strong>Department</strong></th>
<th>14 Tourism</th>
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</thead>
<tbody>
<tr>
<td><strong>Course title</strong></td>
<td>Intercultural Competence II - Focus on Australia and the Asia Pacific Region</td>
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<td><strong>Hours per week (SWS)</strong></td>
<td>4</td>
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<tr>
<td><strong>Number of ECTS credits</strong></td>
<td>5</td>
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**Course objective**
To introduce students to the theories and basics of intercultural communication. To build intercultural knowledge and competence with a special focus on Australia, its culture and multiculturalism.

**Prerequisites**
Participants must demonstrate a sound command of spoken and written English (Level B2) in order to hold presentations, actively participate in discussions, and write a written exam in English.

**Recommended reading**
A reading list will be distributed at the beginning of the semester.

**Teaching methods**
Seminar style

**Assessment methods**
Regular attendance and written examination at the end of the semester.

**Language of instruction**
English

**Name of lecturer**
Dr. Olga Junek

**Email**
olga.junek@vu.edu.au (preferred email)

**Course content**
Building awareness of cultural differences and their impact in an international business environment; Theories of intercultural competence and communication (Hofstede, Hall, Trompenaars, etc.); Dimensions of culture; Analysis of key challenges in international business situations; Introduction to the cultures of the major English-speaking countries with a special focus on Australia, building intercultural competence for working with business partners from English-speaking cultures.

**Remarks**